

# Top Tips for

## INTERVIEW Success

## (C) Ian Morgan











### **101 TOP TIPS FOR INTERVIEW SUCCESS!**

Competition for jobs is more intense than ever, and interviewing is a tough gig. We don't do it very often, there is a lot of pressure to perform, and it's not something we enjoy!

To help you become a star interview performer, I've compiled this handy guide. The Tips are mainly drawn from articles I've published over the last year on my dedicated interviewing advice website www.interviewbuddy.com.

I hope this guide is helpful and steers you towards interview success and the job of your dreams!



### WELCOME TO

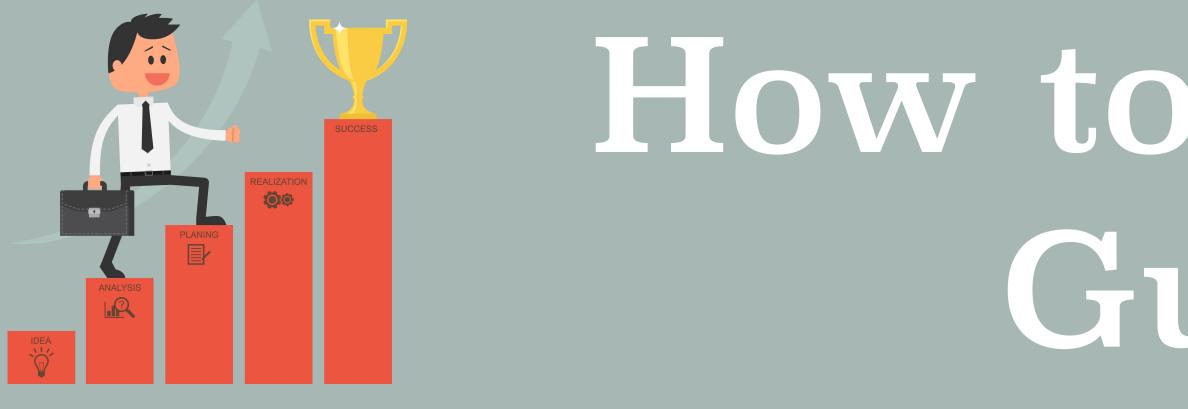
All the best for future success, Ian Morgan

ian@interviewbuddy.com









- 1.1've arranged my 101 Top Típs ínto sections, ranging from pre-interview prep, to answering questions, to what to do if it starts to go wrong! Sections are listed on the next page.
- 2. Feel free to flip through all 101 Tips, or go straight to a section where you know you need some help.
- 3.If a Tip relates closely to an article that I have published before on www.interviewbuddy.com, you'll see this button <a href="https://www.interviewbuddy.com">www.interviewbuddy.com</a>, you'll s



## How to use this Guide



## CONTTENTS

1.-10. 11.-26. 27.-36. 37.-41. 42.-47. 48.-50. 51.-57. 58.-64. 65.-72. 73.-82. 83.-93. 94.-97.

Getting your mindset right Interview Preparation The First Impression Handling questions - general tips How to answer "Tell me about yourself" How to answer "Tell me about your greatest weakness How to answer puzzles / brainteasers How to answer behavioural interview questions Asking powerful & impactful questions Being memorable closing strongly What to do if it starts to go wrong! 98.-101. Final Tips











- "Wing it" and you will get what you deserve failure!
- 2. Think of your interview as a performance get out there and 'wow' the audience
- table, you will regret it at your leisure if you do
- Recognise that and develop a technique to deal with them



1. An interview is a massive event and can change your life - so take it seriously.

3. You have perhaps 30 minutes to deliver your very best - leave nothing on the

4. Get comfortable getting out of your comfort zone, it is the only way you can grow - íf you hate interviewing, practice hard with friends - or hire me 🖪

5. Nerves are part of the process - they mean you are doing something important.







6. An interview is a sale - you are selling your time, effort, skills and services for a salary and benefits, and your task in the interview is to close the sale

7. Be passionate - about the opportunity, the business, the industry...

- will do to improve the life of the hiring manager)
- 9. You need to find your interviewer's "pain points" and then show them that you are the perfect solution

10.Be persistent and persuasive, but not pushy - the best salespeople close the deal without ever being obviously desperate



8. Don't sell your features (your CV covers those), sell your benefits (what you







## INTERVIEW PREPARATION

announcements, strategy updates, speeches from the CEO etc

Linkedin profiles can be hugely revealing

off nerves and fill you with confidence 13

14. Plan the journey to the interview location ahead of time





- 11. Thoroughly research the company stock price, recent earnings
- 12. Thoroughly research any individuals you will meet at the interview -
- 13. Visualise your interview in rich detail this trick will help you fend

## INTERVIEW PREPARATION

15. Rehearse your "<u>elevator pítch</u>" metículously - 200-250 words explaining why you would be the perfect hire for the role

16. Prepare 3-4 penetrating questions that you want to ask

17. Bring a pen and smart notebook - pre-filled with your prepared questions

out

19. Arríve 10-15 minutes early, no more, no less





18. Bring some spare copies of your CV - and know its contents inside

20. Greet everyone politely including receptionists etc

dressed, and mirror them 13

22. Details matter - shoes polished, hair tidy, tie done properly, teeth brushed (bad breath is a real turn-off!)

23. Take slow deep breaths to calm your nerves



- 21. Dress appropriately so look at how people in the job that you want are

## INTERVIEW PREPARATION

to naíl ít") - gets you in a confident mindset

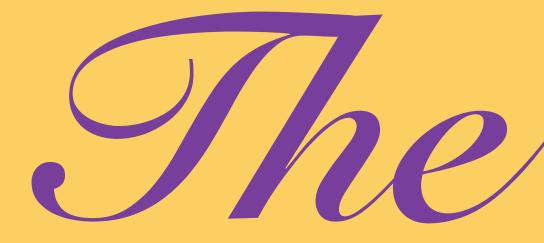
ability to make a strong impression! 13

them if necessary just before you go in!



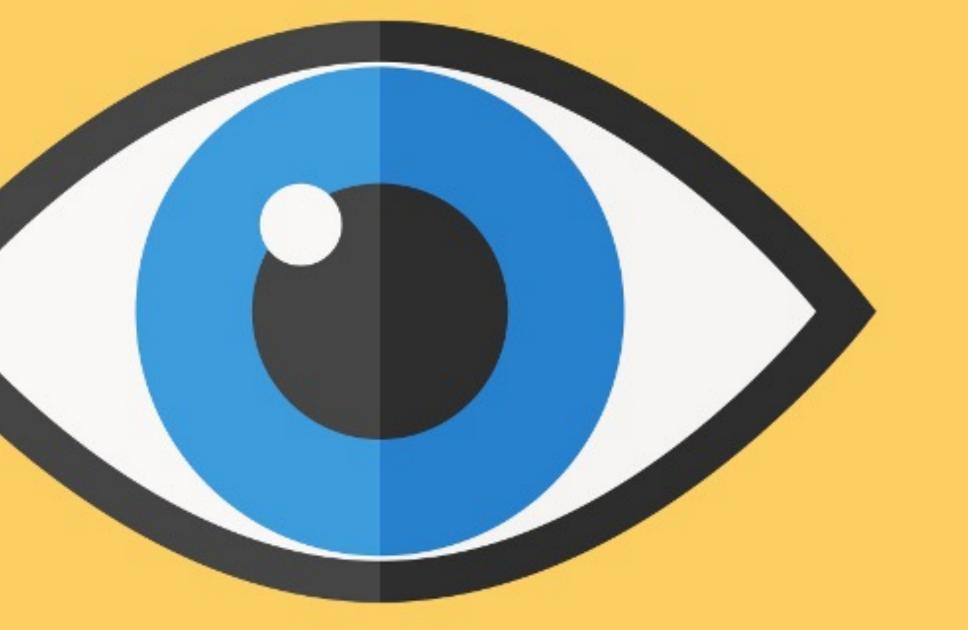


- 24. Think positive thoughts while you wait ("I deserve this job, I'm going
- 25. Stand rather than sit as you wait to go in "Power Posing" is a great technique proven by researchers to improve confidence and your
- 26. Ensure your palms aren't clammy have a tissue on hand and dry











The First Impression

### 27. Walk upright and confidently to greet the interviewer

28. Smíle as you introduce yourself - you want the interviewer to like you, right?! 13

29. Make friendly eye contact - avoiding it looks like you have something to hide 13

30. The handshake - make it crisp and firm, but don't linger or try to break any bones





The First Impression

31.Greet with confidence and a little question ("Hello, I'm Ian Morgan. How are you?") - helps break the ice 🔢

32.Memoríse their name - ask again if you didn't hear it well - and repeat it back to them

33. Take a seat only when invited to sit - shows manners and respect





The First Impression

slouch, or slump

your posture to be 'open' as this signals trust

likes a complainer



### 34. Sit upright but relaxed and facing the interviewer squarely - don't

- 35. Keep your hands apart and resting lightly in your lap you want
- 36. Be positive in any initial small talk eg if asked how your journey was say "Absolutely fine, thanks" rather than "Terríble traffic" - no-one

## HANDLINGOUESTIONS

## GENERALTIPS







37. Keep answers short and precise - don't waffle

- job offer
- 40.Use stories to illustrate successes they resonate much more than simple facts

41.Use the <u>S.T.A.R. model</u> - Sítuation, Task, Action, Result - a solid and tested framework for explaining achievements



### HANDLING QUESTIONS - GENERAL TIPS

38. Never make stuff up - stick to points that you can argue effectively

39. Never, ever lie - it usually shows, and guarantees you won't get the

## How to Answer nell me about Vourself



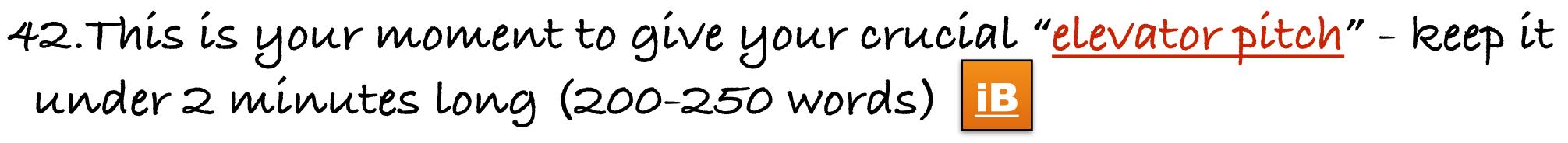
under 2 minutes long (200-250 words) 🖪

43. Fill it with achievements - real accomplishments where you have contributed to something lasting and worthwhile in work, sport, education, in the community etc

in your career







44. Include your passions - what really fires you up and motivates you



values and culture of the company you are applying for

from the crowd





- 45. Refer to your principles and values which should align with the
- 46. Highlight your unique skills and qualities helps you stand out

47. Don't put in irrelevant rubbish - "My dog is called Alfie and he won 3rd príze at a talent show" does not make you a compelling candidate!





How to Answer Tell me about your greatest weakness"





crítical to the role you are applying for!

49. Show you are aware of it's impact and how to manage it - with examples

50. Take the opportunity to highlight an offsetting strength - this cleverly turns the conversation into a positive



- 48. Be open about a weakness that you have today as long as it is not

How to Answer Puzzles / Brainteasers







## How to Answer Puzzles / Brainteasers

51. These questions are rarely about getting a specific answer - mainly the point is to test your capacity to think creatively and break down problems under time pressure 13

52.Wríte the question down (you brought your notebook, right?) - and clarify that you have understood it correctly

53.Break the question down into separate tasks - easier to find an answer step-by-step

54. Verbalise your thoughts - 'shows your working' & thought process which is usually more important than a specific answer





## How to Answer Puzzles / Brainteasers

55. Draw díagrams as you go, using a whiteboard or flip chart if available - helps you visualise the problem and work towards the answer

56.Ask questions throughout to check your progress - helps ensure you are on track

57.Don't give up or give a random guess - creative thinking and problem solving can't be turned on like a tap, stick at it and a good answer often emerges from the fog as you work through







Answer Benavioura nterview SUESTIONS



with 'success stories' centred around your contribution

- prepare some success stories showcasing these qualities



58. These questions are designed to test how you have handled yourself in the past in certain situations - by far the best way to answer them is

59.Use the <u>S.T.A.R. method</u> to give your answer - a solid approach where you sequence from problem to solution with you in the starring role

60. These questions usually look for evidence of teamwork, collaboration, leadership, interpersonal skills and problem solving - so ensure you



díd 5 years ago ís not partícularly helpful as you should have matured/improved a lot by now anyway

62. Ensure the qualities that you choose to highlight map well into those that the hiring manager is looking for - there is no point being great in an írrelevant skill

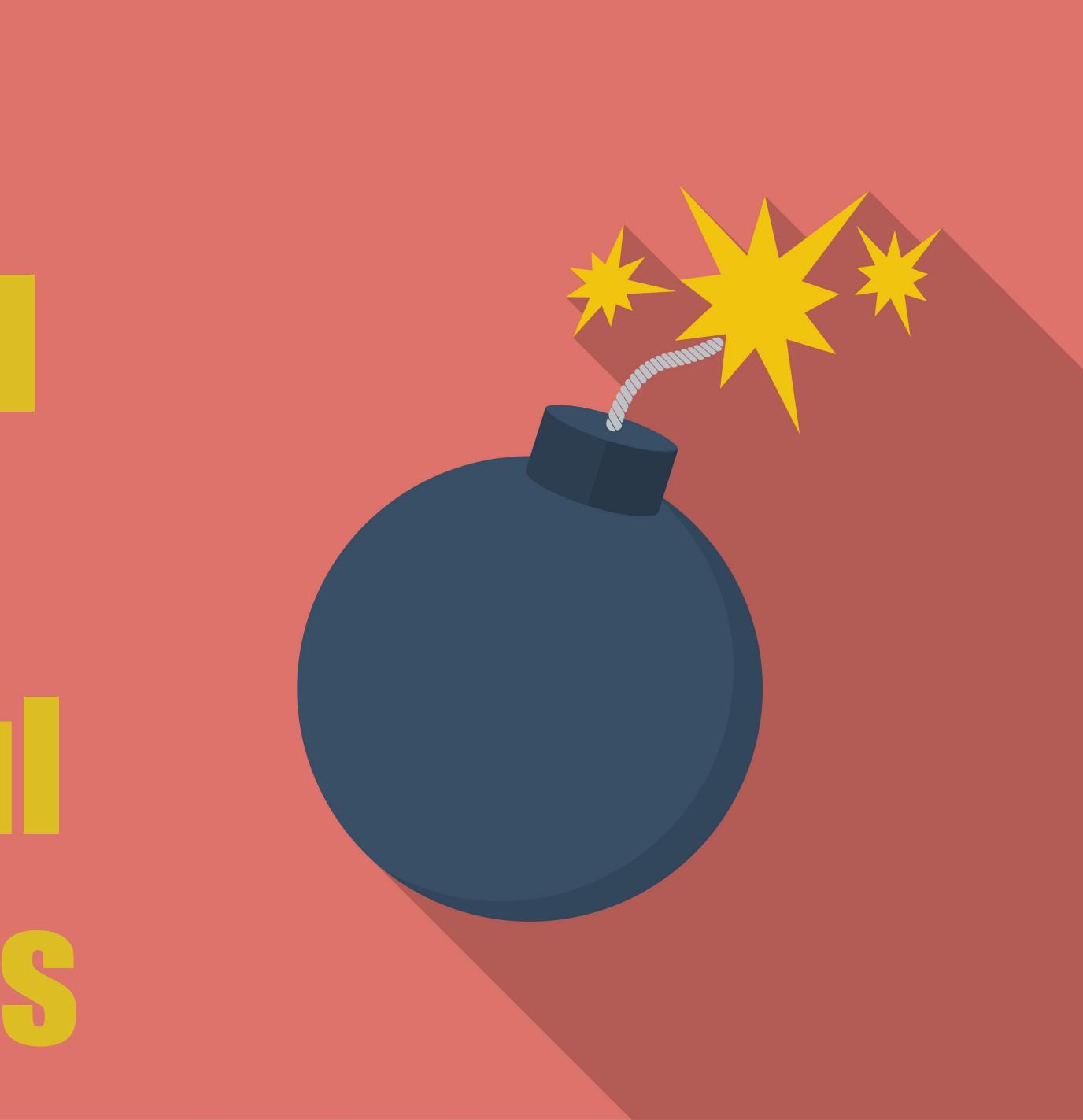
63. Your success story should take no longer than 1-2 minutes - keep it concise and packed with relevant details.

64. Use action-oriented words and hard facts ("...and as a result 1 delivered a 32% ramp up in sales...") to tell your story with impact **interviewBuddy** Helping You Get Hired



61. Use recent examples wherever possible - highlighting something you

## 



## Asking powerful and impactful questions

weak questions make you look lazy 🔝

understanding

67.Ask something specific about business or company strategy -

68. Highlight your knowledge of the company/industry with an which could disrupt the market



- 65. Great questions help you stand out and understand the role better -
- 66.Ask open questions monosyllabic replies don't help deepen your

- particularly if it is unusual compared to what competitors are doing
- unusual question e.g. the impact of some newly developed technology



## Asking powerful and impactful questions

69. Ask questions which showcase your breadth of knowledge and intellect - but without showing off! 13

70. Listen intently to any answer, take notes and ask follow-up questions to drive a deep two-way conversation

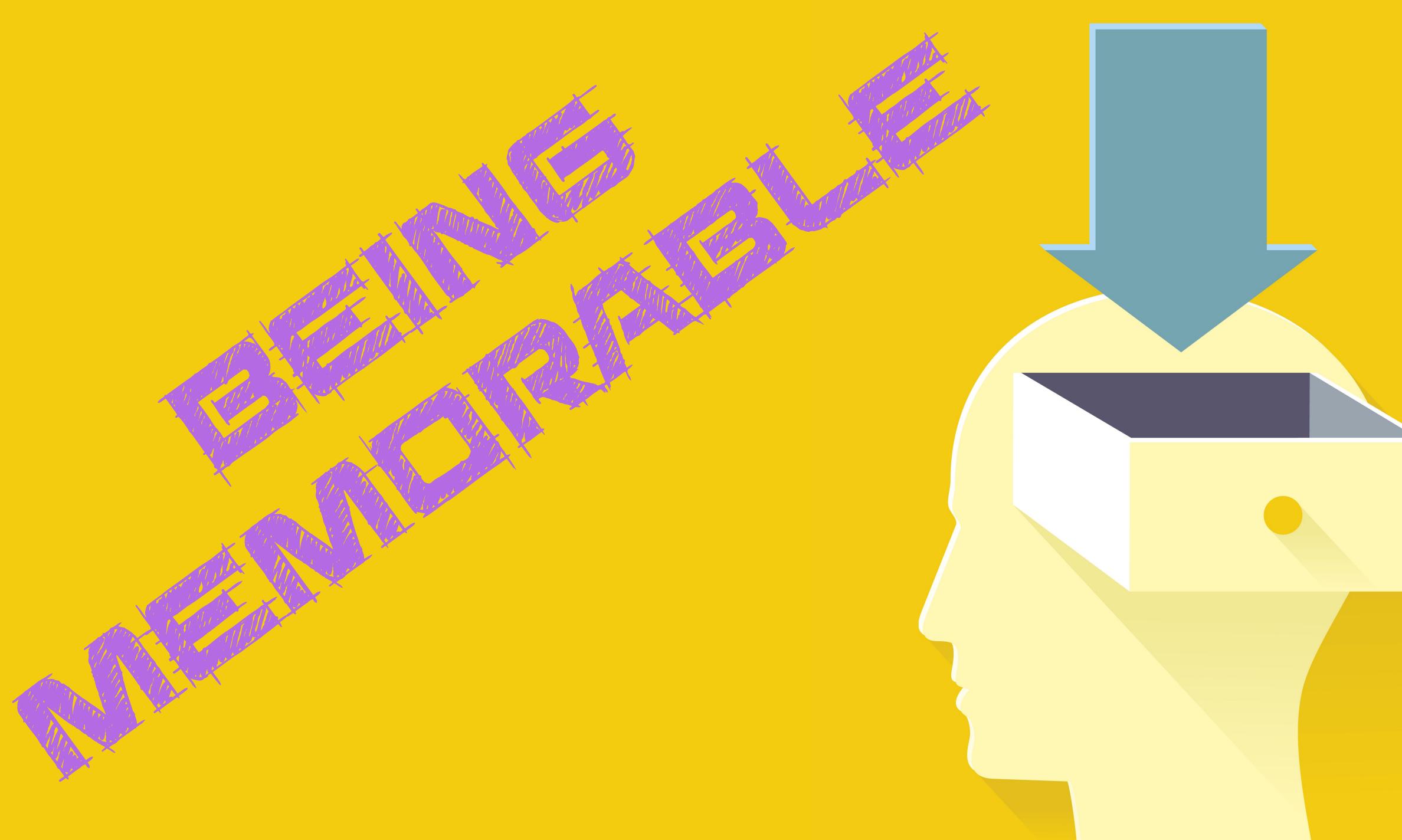
ít's foolísh to believe you know everything about the role

much holiday do I get?" - low quality and a wasted opportunity



- 71. Never say "I have no questions you've covered everything thanks" -
- 72. Never ask banal questions like "what are the working hours", "how





73. Many highly qualified hopefuls are chasing every job, and competition is intense - make sure your interview is memorable to help really stand out from the crowd 13

74.Be Motivated - show that you have plenty of hunger and desire to land the job

75.Be Energised - fill the room with your energy, rather than sitting still like a robot

76. Be Mature - to show that you are ready to step up and take on responsibility and be able to advance quickly









77.Be Optimistic - share how you can bring something new and exciting to the firm

78.Be Realístic - demonstrate you are ready to do the hard yards before you can take on juicier responsibility

79.Be Articulate - speaking clearly and effectively highlights intellect, a capacity to persuade and a comfort with presenting or public speaking







80.Be Bold - take a rísk and say something challenging or controversial to provoke a lively debate, though be sure of your facts before you start this up!

81.Be Likeable - people rarely hire people they don't like, so be warm and friendly and the interviewer will more easily see you as a team player and fitting into their world

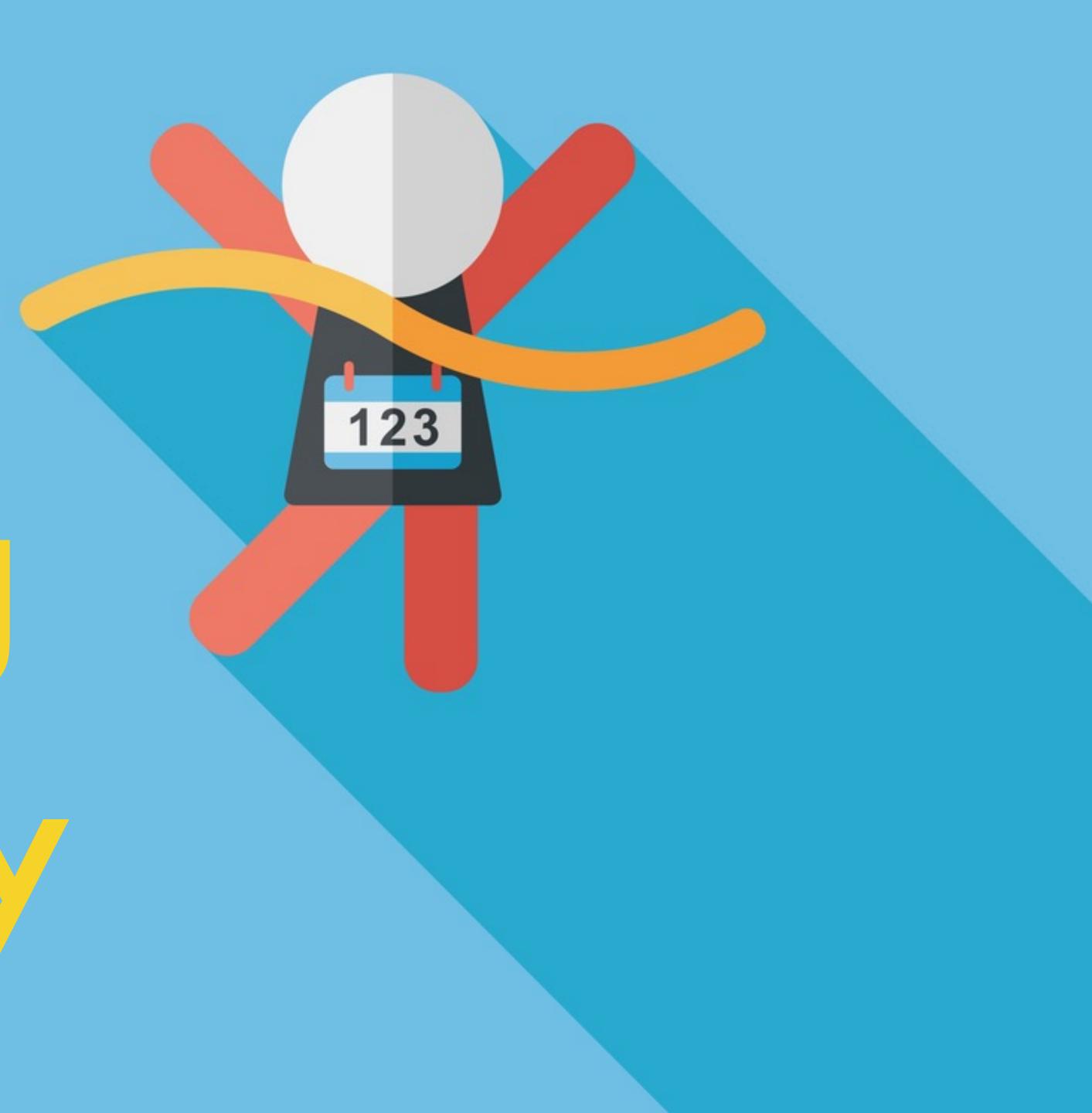
82.Be Entertaining! - an amusing story or well-judged joke that raises a laugh goes a long way to persuading a future boss that you will fit in well







Strongly



## Closing Strongly

sealing the deal

gives you a chance to address any misgivings they may have

have done well 13

in pole position to get it



- 83. Remember that an interview is a sale and the close is all part of

- 84. Check if there is anything that the interviewer would like to clarify -
- 85.Ask "How did I do?" if you are confident the interview has gone well, this is a bold move and challenges the interviewer to confirm that you

86.Ask about next steps - again, if you have done well, it shows a good degree of confidence and hunger. You want the job and you want to be



there anything else you need to know?" works really well

you?" - is assertive and demonstrates your desire to land the role

89. Look for a chance to build rapport as you wrap up - e.g. if your and get them on a topic they clearly enjoy

reinforces your good manners and appreciation of the interviewer



## Closing Strongly

- 87. Re-íterate that you want the job "I'd love to be the one you hire, is
- 88. "I'm really keen to go to the next stage. When can I expect to hear from
  - research showed your interviewer is a fan of a certain sport, bring it up
- 90. Thank them for their time and opportunity to interview for the role -



## Closing Strongly

91. Ensure you leave with their business card or at a minimum contact details - for your thank you note

92. Send a thank you note - email is acceptable for all but the most formal / staid companies (in which case, mail a real letter!)

- helps embed your best qualities in the mind of the interviewer



- 93. Your thank you note should highlight the positives from the meeting





## WHAT TO DO IF

## IT STARTS TO

GO WRONG!



94. Interviewers will put you under pressure deliberately - what's important is how you handle yourself when the heat is on

errors is the hallmark of the best companies

I'm not being clear, let me start again with that"



## WHAT TO DO IF IT STARTS TO GO WRONG!

95. Don't panic about not knowing something - the reality of business life is that no-one knows everything, and minimising the impact of

96. If your nerves are impacting your performance, say something like "Sorry if I seem a little nervous, this opportunity means a lot to me" this usually brings a sympathetic response and helps you calm down

97. If you start to give a jumbled answer to a question, just say: "Sorry,





98. This could be a turning point in your life - treat the opportunity like your dream job and prepare like you have never prepared before

99.Make a choice to relish the interview - you will end up being more natural, more comfortable and ultimately deliver a better performance

100.Be yourself, but give the best of yourself and command the stage!

101.Believe in yourself - you have been selected for the interview for a reason: YOU ARE GOOD ENOUGH TO GET HIRED!







Thanks for reading my 101 Top Tips for Interview Success! You're now set to attack your next interview more prepared, more confident and more likely to get hired!

If you liked this guide, I can help you with PRIVATE COACHING for the ultimate in interview preparation. You can find details of my coaching packages <u>here</u>.

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